TIMETOACT GROUP'S JOURNEY WITH IDABUS

Performance by Design - ensures maximum control and customisation of Identity & Access Management in real time



The TIMETOACT GROUP, headquartered in Cologne, Germany, with approximately 1,100 employees, modernises and integrates IT applications for mid-sized companies and corporations to increase their agility, efficiency and transparency. We also design and implement digital business models for innovative customers in Germany, Austria, Switzerland and other countries. The TIMETOACT GROUP consists of eleven IT service providers, each best-in-class in its field.

Why IDABUS Identity Solution?

We wanted to replace the existing on-prem IAM solution and introduce a common cloud-based HR solution. The problem: The HR solution could only insufficiently create accounts directly in Azure AD. We quickly realised that we needed a tool that could do more than just synchronise six attributes from HR into the target system. The interface was also not sufficient for the onboarding and offboarding process. Because setting the password, activating the account at the right time or the name change process did not work.

IDABUS partner IPG convinced those responsible at TIMETOACT GROUP to use a cloud-based IAM solution. The IDABUS Identity Solution fulfilled all requirements.



Challenges of migration

During the migration to the IDABUS Identity Solution, we faced the following challenges:

✓ We wanted to establish the same onboarding and offboarding processes throughout the company. We had to take into account that a subsidiary of TIMETOACT GROUP was already using a different IAM solution.

For us, it was important to structure the administration of personnel data in the HR tool in such a way that it could also be processed reliably and automatically in the IAM system.

A solution had to be found for information that could not be mapped in the HR tool. The missing information had to be calculated and made available in the right place in the Azure account.

Another challenge was the growth during the project. The TIMETOACT GROUP is growing every year both inorganically and organically by adding more subsidiaries and employees.

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What's special about the new IDABUS Identity Solution

What we particularly like about the IDABUS Identity Solution is that it is a cloud-native application. The IDABUS Identity Portal, the user interface of the IDABUS Identity Solution, is intuitive and largely self-explanatory.

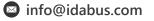
Once the internal processes were clarified, the IDABUS Identity Solution was up and running in just three months - with basic life cycles such as onboarding, change, job change and offboarding. Thanks to the excellent performance of the IDABUS Identity Engine, the tasks were completed in record time.

Further plans...

With these positive experiences behind us, we will optimise the current processes in a second round: internal transfer, leave of absence and the management of external employees. In a further step, we will tackle the following topics: the connection of additional target systems, the management of authorisations via business roles and the management of teams. It is possible that SAP HANA will be added as another cloud-based target system.

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